



## SHIPPING POLICY

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### 1. Shipping Costs:

- All item prices exclude shipping costs. Shipping charges are calculated at checkout and will be added to your total purchase amount. These charges vary based on your location and the shipping method selected.

### 2. Shipping Methods:

- We offer various shipping options to meet your needs, ranging from standard to expedited shipping. Delivery times and costs will vary based on the selected shipping method and destination.

### 3. Processing Time:

- Orders are processed within 1-3 business days. You will receive a notification once your order has been shipped, including a tracking number to monitor your shipment.

### 4. International Shipping:

- We offer international shipping to select countries. Please note that international orders may be subject to customs duties and taxes, which are the responsibility of the customer.

### 5. Shipping Delays:

- While we strive to ensure timely delivery, please be aware that unforeseen delays can occur due to factors beyond our control, such as weather conditions, carrier delays, or customs processing.



## RETURNS POLICY

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### 1. No Returns:

- Due to the nature of our products, we do not accept returns. All sales are final.

### 2. Damaged or Defective Items:

- If you receive an item that is damaged or defective, please contact us within 7 days of receipt at [your contact email/phone number]. Provide your order number, a description of the issue, and photos of the damaged item. We will work with you to resolve the issue promptly.

### 3. Order Cancellations:

- Orders on products can be canceled within 24 hours of purchase. After this period, we cannot guarantee cancellation as the order may already be in process.

### 4. Exchanges:

- We do not offer exchanges at this time. If you have received a defective or incorrect item, please contact us as per the instructions under Damaged or Defective Items.

### Contact Us

For any questions or concerns regarding your order, please reach out to us at:

- Email: [your contact email]
- Phone: [your contact phone number]

Thank you for choosing Dere Nailz Studio for your beauty needs!